

To:

Councillors: Janet Axworthy, Marion Bateman, Sean Bibby, Geoff Collett, Ian Dunbar, Mared Eastwood, Veronica Gay, Dennis Hutchinson, Tudor Jones, Brian Lloyd, Dave Mackie, Mike Reece, Paul Shotton, Andy Williams and David Wisinger

8 May 2018

Dear Councillor

You are invited to attend a meeting of the Organisational Change Overview & Scrutiny Committee which will be held at 10.00 am on Monday, 14th May, 2018 in the Delyn Committee Room, County Hall, Mold CH7 6NA to consider the following items

A G E N D A

1 APPOINTMENT OF CHAIR

Purpose: At the Annual Meeting, Council resolved that the Independent Alliance group should nominate the Chair of the Committee. The Committee is requested to formally appoint the duly nominated Chair.

2 APPOINTMENT OF VICE-CHAIR

Purpose: To appoint a Vice-Chair for the Committee.

3 APOLOGIES

Purpose: To receive any apologies.

4 DECLARATIONS OF INTEREST (INCLUDING WHIPPING DECLARATIONS)

Purpose: To receive any Declarations and advise Members accordingly.

5 MINUTES (Pages 5 - 8)

Purpose: To confirm as a correct record the minutes of the meeting held on 19 March 2018.

6 DIGITAL CUSTOMER OVERVIEW (Pages 9 - 36)

Report of Chief Officer (Governance), Chief Officer (Strategic Programmes) - Cabinet Member for Corporate Management and Assets

Purpose: To provide an overview of this key area of work in the Digital Strategy and a presentation of the Customer Portal/Account which is currently be tested with a number of users.

7 YEAR-END COUNCIL PLAN 2017/18 MONITORING REPORT (Pages 37 - 58)

Report of Community and Education Overview & Scrutiny Facilitator - Cabinet Member for Corporate Management and Assets, Cabinet Member for Education

Purpose: To review the levels of progress in the achievement of activities, performance levels and current risk levels as identified in the Council Plan 2017/18

8 FORWARD WORK PROGRAMME (Pages 59 - 66)

Report of Overview & Scrutiny Facilitator

Purpose: To consider the Forward Work Programme of the Organisational Change Overview & Scrutiny Committee

LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985 - TO CONSIDER THE EXCLUSION OF THE PRESS AND PUBLIC

The following item is considered to be exempt by virtue of Paragraph(s) 14 of Part 4 of Schedule 12A of the Local Government Act 1972 (as amended).

The report contains commercially sensitive information belonging to a third party and the public interest in not revealing the information outweighs the public interest in revealing the information.

9 HOLYWELL LEISURE CENTRE COMMUNITY ASSET TRANSFER (Pages 67 - 86)

Report of Chief Officer (Strategic Programmes) - Cabinet Member for Education

Purpose: To review progress during the year 2017/18 and to consider the plans for 2018

Yours sincerely

A handwritten signature in black ink, appearing to read "Robert Robins", with a long horizontal line extending to the right.

Robert Robins
Democratic Services Manager